

ESSENTIALS OF FIRST-LINE LEADERSHIP

Essentials of First-Line Leadership teaches the skills needed to step out of the day-to-day and get work done through others." This small-class setting (only 8-12 participants) is geared towards current and recently promoted supervisors, "step up" employees preparing for future roles, and team leaders and employees who are curious about the skills needed for supervision.

Success Labs provides a highly individualized experience with the opportunity to gain and share insights with classmates from other companies, industries, and professions. This twoday interactive workshop teaches the foundation skills needed to transition from being the do-er to the leader - through small group activities and discussion, role playing real-work scenarios with professional actors, and creating a mini action plan to put the skills to work.

Success Labs is a leadership development and management consulting firm in Baton Rouge, Louisiana. For more than 25 years, our expert team of consultants has worked with companies to grow leaders, build teams, and drive results through great people strategy.



TOPICS AND EXPERIENCES

- Self-Awareness
- Professional Presence and Composure
- Giving Feedback
- Effective Communication
- Managing Conflict and Difficult Situations
- Delegating Work and Getting Results through Others
- Role Plays with Actors
- Mini Development Action Plan
- Development Discussion with Boss Facilitated by Executive Coach

SUMMER 2024 REGISTRATION

July 17 & 18, 2024 8a-5p, lunch included \$2,250 (New Company Discount - \$500)

To register or for more information: Gloria McConnell - gmcconnell@successlabs.com